

CASE STUDY

Client: Jewson

Client Since: 2008

Scope: Maintain and improve service levels and allow security teams to focus upon their core business

JEWSON



SSS

MANAGED SERVICES

Client goals

- Provide complete outsourced managed security solution for Jewson at its 800 + trade locations and offices
- To eliminate client time spent managing all estate security issues – alarm call outs etc.
- To allow security team to focus upon their core business function of reducing losses
- To manage and reduce costs
- To offer transparency and ability to benchmark security supplier costs and standards of installations
- To provide accurate data of police response levels

Key notes

SSS Management Services is providing a complete managed security service across Jewson's 800 sites to maintain and improve service levels, show cost savings without compromising service and allow Jewson's field team to focus upon core security issues – managing shrink levels. SSS Management Services provides full management services for the yards and offices including intruder and fire alarms.



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Building the perfect security strategy.
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Scope of supplied services

Audit of complete estate and provision of asset register

Key relationship management

Access to 24/7 HelpDesk and ARC (Alarm Receiving Centre)

Day-to-day account management

Bespoke support

Benchmarking

Key benefits

Dramatic time savings

Reduced client paperwork

Greater buying power

Transparency

Agility and ability to benchmark

Responsiveness



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